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Arizona Safety and Security Summit 4-2-24 **Case Management with The Comprehensive School Threat Assessment Guidelines** Dewey Cornell, Ph.D. University of Virginia dcornell@virginia.edu



Warning: This presentation includes disturbing violent content.

The case exercises are derived from real cases, but are not identical and not commentaries on the actual events.

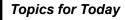
Case details are selected to emphasize a teaching point. In actual cases, you would have more information.

Dewey G. Cornell, Ph. D.

- Virgil Ward Chair as Professor of Education in the School of Education and Human Development at the University of Virginia.
- Director of the UVA Youth Violence Project

Dr. Cornell became interested in the prevention of youth violence working as a forensic clinical psychologist evaluating and treating violent offenders in the 1980s. He joined the UVA faculty in 1986.

Dr. Cornell has authored more than 300 publications in psychology and education, including studies of bullying, juvenile homicide, school safety, and threat assessment. He led the development of the Comprehensive School Threat Assessment Guidelines in 2001 and has been actively engaged in research, training, and advocacy of school threat assessment for more than 20 years. He is currently directing a national study of CSTAG with funding from the U.S. Department of Justice. Dr. Cornell discloses that he has a financial interest in CSTAG training. Training is provided independently of the University through School Threat Assessment Consultants, LLC.



- 1. The Safety Interview
- 2. Case Management
- Weapons
- Interviewing
- FERPA
- · Special Education



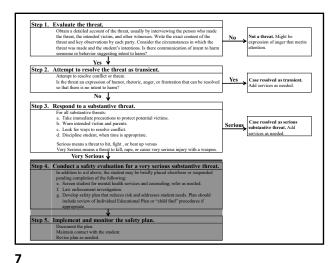
Step 1. Evaluate the threat.

Obtain a detailed account of the threat, usually by interviewing the per the threat, the intended victim, and other witnesses. Write the exact co the threat, the intended victim, and outer the threat and key observations by each party. Consider the c threat was made and the student's intentions. Is there con Step 2. Attempt to resolve the threat as transient. Step 3. Respond to a substantive threat. Step 4. Conduct a safety evaluation for a very serious substan recement investigation. safety plan that reduces risk and addresses student need: eview of Individual Educational Plan or "child find" pro Step 5. Implement and monitor the safety plan

Standard Questions

- 1. What happened today when you were [place of incident]?
- 2. What exactly did you say and do?
- 3. What did you mean when you said/did that?
- 4. How do you think [person threatened] feels about what you said?
- 5. What was the reason you said that?
- 6. What are you going to do now?

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Safety Interview

In very serious substantive cases, we want to gather more extensive information beyond the initial interview, so we conduct a safety interview.

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Safety Interview

The original term "mental health assessment" was confusing in some districts. Other terms are acceptable, too.

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Safety Interview

- · Not a prediction model.
- · Identify any mental health needs.
- · Identify reasons why threat was made.
- Propose strategies for reducing risk.



Who can do the safety interview?

Most often someone with a mental health background such as a counselor, psychologist, or social worker. Others may be appropriate.

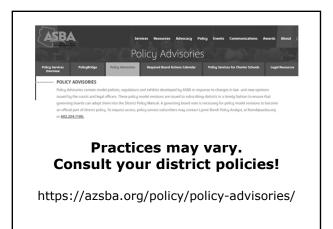


Can the safety interview be modified?

Yes. We expect that the questions will be selected and phrased so that they are appropriate to the student's developmental level and relevant to the case. These questions are intended to cover a range of possible topics and are not all required.

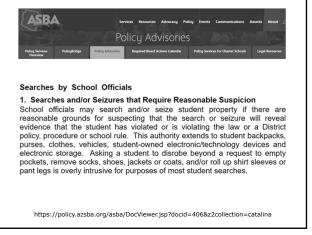


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ASBA JIH STUDENT INTERROGATIONS, SEARCHES, AND ARRESTS Interviews by School Personnel School personnel may question students without limitation regarding matters related to school. A school administrator shall contact a student's parent if a student is interviewed and is then subjected to serious discipline. https://policy.azsba.org/asba/DocViewer.jsp?docid=406&z2collection=catalina

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ASBA 2. Searches and/or Seizures that Do Not Require Reasonable Suspicion Items provided to a student by the District are provided as a convenience to

the student but remain the property of the school and are subject to the school's control and supervision. Students have no reasonable expectation of privacy concerning the following, and the following may be inspected and/or searched at any time, with or without notice, by school personnel: · District-owned property including lockers, desks, and other storage

- Electronic devices provided to students by the District, including computers, laptops and tablets, electronic storage devices (e.g., thumb drives, separate hard drives, etc.) and other electronic/technology
- Communications (includes data, words, pictures, drawings, photographs, videos, recordings and sound files) that are sent, received or created using District network electronic information services (EIS), including District-created e-mail accounts, social media communications using District EIS, or District-created storage for electronic

https://policy.azsba.org/asba/DocViewer.jsp?docid=406&z2collection=catalina

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Do we need parental permission?

In general, yes. In an urgent situation you might ask some questions right away without parental permission, similar to a suicide assessment. However, it is best to notify the parent and engage their cooperation. Teams should use a consent form that meets the requirements of their district.



Can the parent attend the interview?

We prefer to interview the student alone so there is no potential parental influence. You should discuss parental concerns and review the types of questions you will ask. In some cases, we will allow a parent to attend part of the interview in order to allay their concerns, but most of the interview should be with the student alone.



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Who else attends the interview?

We recommend that one team member conduct the safety interview, but it is okay to have a second team member to take notes. If you are concerned about safety, a law enforcement or security officer could sit outside the office.



What if we cannot conduct the interview?

There are circumstances where the student is not available, does not cooperate, or is not permitted to participate. The team must determine whether they have enough information from other sources to develop a safety plan. Without direct information from the student, the team may develop a more conservative plan that does not permit the student to return to school.



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Threat Assessment

 Threat assessments of current students are generally considered education records.

Records

- 2. Education records are subject to FERPA.
- 3. When are threat assessment records not education records?

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FERPA Protected

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Records created and maintained by a school's law enforcement unit are not education records.

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Topics for Today

- 1. The Safety Interview
- 2. Case Management
- Weapons
- Interviewing
- FERPA
- Special Education



Jeffrey's Social Media Threat

> 8th grade Jeffrey posted on social media: "Ethan & Alex Coming for you! Bang-bang!"



Coming for you! Bang-bang!

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Jeffrey's Threat

- 1. How was the interview conducted?
- 2. What did we learn about the threat?
- 3. What are our next steps in threat assessment?



Jeffrey's Threat

- 1. How was the interview conducted?
- Used the 6 questions as a guide, not a rigid script
- Congenial tone
- Reflections to show understanding
- Mild confrontation of resistance
- Open-ended questions like "Tell me more"
- No multiple choice or yes/no questions

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Jeffrey's Threat

- 2. What did we learn about the threat?
- Grievance over loss of dating relationship
- Anger over being teased
- Threat intended to scare
- Denies intent to carry out threat



Jeffrey's Threat

3. What are our next steps in threat assessment?

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Jeffrey's Threat

- 3. What are our next steps in threat assessment?
- Notify law enforcement, search for weapons
- Interview Ethan, Alex, Emma
- Consult with relevant school staff
- Review school records
- Contact Jeffrey's parents
- Contact parents of Ethan, Alex, Emma



Jeffrey's Weapon

The school resource officer and assistant principal searched Jeffrey, his belongings, and his locker. They found a hunting knife with a 5-inch blade in his backpack. Jeffrey seemed surprised and said he left it there accidentally after going hunting over the weekend.

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Additional Information

Ethan and Alex knew about the post, but said they were not worried about it because they did not think Jeffrey was serious. Emma said she was worried because Jeffrey seemed so angry that she broke up with him and started seeing Alex.

School records indicated that Jeffrey is new to the school and had been suspended after a fight early in the year when another student called him a disparaging name. None of the boys are known to be in a gang. There is no information indicating accomplices or planning. Law enforcement visits the home and see that Jeffrey has access to hunting rifles. Parents agree to move them to a relative's house.

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Threat involves gang conflict.		4-			
 Threat involves peers or others who have 					
encouraged subject in making threat.	60on't know/Not availal	tie			
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What do you tell the parents?

- What information can you share with the parents of **Ethan and Alex?**
- What about the parents of Emma?

Transparency

- Threat assessment should not be a mysterious event.
- · Schools should educate their communities on the threat assessment process.
- Parents should be notified when there is a threat assessment for their child.
- Teams should focus on collaboration with parents and support for persons targeted by the threat.

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Does FERPA permit school officials to release information that they personally observed or of which they have personal knowledge?

Yes or No?

35 36



Does FERPA permit school officials to release information that they personally observed or of which they have personal knowledge?

Yes

https://studentprivacy.ed.gov/faq/does-ferpa-permit-school-officials-release-information-they-personally-observed-or-which-they

Protecting Student Privacy

U.S. DEPARTMENT OF EDUCATION

Aboved of this Student Privacy Parily Office's Privacy Parily Office

Does FERPA permit school officials to release information that they personally observed or of which they have personal knowledge?

"...FERPA does not prohibit a school official from releasing information about a student that was obtained through the school official's personal knowledge or observation, rather than from the student's education records. For example, if a teacher overhears a student making threatening remarks to other students, FERPA does not protect that information from disclosure. Therefore, a school official may disclose what he or she overheard to appropriate authorities, including disclosing the information to local law enforcement officials, school officials, and parents."

 $\label{lem:https://studentprivacy.ed.gov/faq/does-ferpa-permit-school-officials-release-information-they personally-observed-or-which-they$

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Are there any limitations to sharing information based on personal knowledge or observations?

Yes or No?

https://studentprivacy.ed.gov/faq/are-there-any-limitations-sharing-information-based-personal-knowledge-or-observations

Protecting Student Privacy

Are there any limitations to sharing information based on personal knowledge or observations?

Yes

 $\label{lem:https://studentprivacy.ed.gov/faq/are-there-any-limitations-sharing-information-based-personal-knowledge-or-observations$

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Are there any limitations to sharing information based on personal knowledge or observations?

Yes. There is a limitation if the school's official's personal knowledge or observation is obtained through their official role in making a determination maintained in an education record about the student. For example, a principal who took official action to suspend a student may not disclose that information without parental consent or an exception under §99.31 that permits disclosure.

 $\label{limit} https://studentprivacy.ed.gov/faq/are-there-any-limitations-sharing-information-based-personal-knowledge-or-observations$

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Ethan's Parents

When can we disclose information from the student's record?



Parent notification



How does a school know when a health or safety emergency exists so that a disclosure may be made under this exception to consent?

FERPA permits disclosure of student records in a health or safety emergency.

https://studentprivacy.ed.gov/faq/how-does-school-know-when-health-or-safety-emergency-exists-so-disclosure-may-be-made-under

Protecting Student Privacy

U.S. DEPARTMENT OF EDUCATION

A Service of the Student Privacy Policy Office's

How does a school know when a health or safety emergency exists so that a disclosure may be made under this exception to consent?

Schools make this determination on a case-bycase basis, taking into account the totality of the circumstances. Information from student records can be disclosed to a third party to protect a student or others from an articulable and significant threat.

https://studentprivacy.ed.gov/faq/how-does-school-know-when-health-or-safety-emergency-exists-so-disclosure-may-be-made-under and the state of the

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What do you tell the parents?

- · Name of student making threat
- Nature of threat, including copy of post
- School took action, including involvement of law enforcement
- Will continue to investigate, take appropriate actions to prevent violence
- Student currently not at school
- Address their concerns and invite their cooperation.



What do you tell the community?

What information can you share with larger community:

- students
- staff
- parents?

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What do you tell the community?

- Nature of threat but not student name
- School took action, including involvement of law enforcement
- Will continue to investigate, take appropriate actions to prevent violence
- Student currently not at school
- Address their concerns and invite their cooperation.
- Encourage them to provide relevant information.



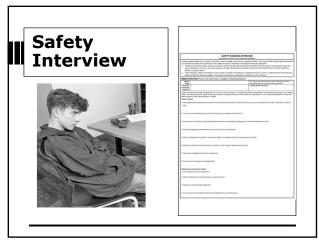
Parent Interview

Parents report that Jeffrey takes medication for ADHD. Has inattentiveness, restlessness, and difficulty concentrating, with poor grades. Easily frustrated and angered. They did not tell school of 504 plan at previous school.

Since fall he has been depressed and started on antidepressant medication. He has trouble making friends, behaves impulsively and "says things he doesn't mean" that get him rejected by peers. Devastated by loss of girlfriend and feeling betrayed by two friends.

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Safety Interview

> Video of Jeffrey being interviewed

What are your reactions to the interview so far?

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Psychologist: You know why you're here don't you, Jeffrey? Yes, ma'am. (eyes averted) Psychologist: You are in very serious trouble, young man. I can help you, but I need you to tell me the truth Jeffrey: (silence, head down) Psychologist: Did you understand what I just said? Are you going to tell me the truth, today? Jeffrey: Psychologist: What were you thinking when you posted that threat to kill Ethan and Alex?

Jeffrey: I don't know what I was thinking. I didn't mean it. Jeffrey: Psychologist: Well, why did you do it? Jeffrey: Psychologist: Well, were you mad at them? Jeffrey: Psychologist: Did they do something to hurt your feelings? Psychologist: Did they make fun of you somehow? Jeffrey: Psychologist: So, they made fun of you and hurt your feelings and you got mad at them, right? Psychologist: Well, I have a lot more questions to ask you, so let's move on Let's get this over with

Safety Interview

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2nd Video of Jeffrey being interviewed

How does version 2 compare to version 1?

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Do you know what I want to talk to you about? Psychologist: Jeffrey: No, ma'am. (eyes averted) Let me explain why I want to talk to you. I want to understand what happened Psychologist: between you and Ethan and Alex. You are the only one who knows the whole story So, why you do want to know? Jeffrey: Psychologist: Good question. A lot of people are worried about what happened. My job is to talk to you, try to understand what happened, and then share that with the principal and our chool safety team. Jeffrey: What are they going to do? Psychologist: I'm not sure, but we need to know more about what happened before making any decisions. I know we want everyone to be safe, including you. I am interested in what you think should happen. I don't think I have any say in that. Jeffrey: Psychologist: Well, this is your opportunity to let us know your side of the story. Can I ask you some questions? Jeffrey: OK. Psychologist: Let's start with what you posted and then we can talk about what led up to it. Jeffrey: It was stupid and I shouldn't have done it. OK, can we just leave it at that? Psychologist: Tell me more about what they did. Ethan made up a story that I was cheating on my girlfriend. So she got mad at me and broke up. Alex then jumped in and started going with her. I think they planned Sounds awful. How did that affect you?

Safety Interview

- No close friends at prior school, always in trouble for breaking rules or speaking out in class. At new school he was suspended for fighting a boy who called him a wuss. This was a turning point that made peers respect him. Became friends with Ethan and Alex, with Emma his first real girlfriend.
- Suicidal over break-up. Felt betrayed by Ethan and Alex, so posted a threat to scare them and let them know how he felt. Now realizes this was biggest mistake of his life and is ashamed. Wants to apologize.
- Admits he brought the knife to school on purpose to show off and seem like a tough guy. Has been picked on by bigger kids for years.

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Safety Interview continued

- Taking ADHD medication that says helps him be more focused. His doctor added antidepressant medication because he wished he were dead, had no energy, cried in his room at night. Has never hurt himself, but thought about it.
- No symptoms of hearing voices, seeing things, having special powers, etc.
- Had access to father's hunting rifles but they are now in uncle's house and he would not try to use them anyway.
- No illicit drug use, drank at a party and got sick, tried vaping.



Safety Interview continued

- Has had 1 fight, no gang involvement, no fire-setting or animal cruelty. No thefts. No arrests.
- Has been suspended for fighting and cursing in class, detention for talking back to the teacher, being late to class, skipping class. No good relationships with any school staff.
- No evident preoccupation with violence. No exposure to violence. Parents argue a lot, but no violence. Enjoys shooter video games. Denies bullying others.
- No hobbies, not good at sports. Likes car racing. Enjoys snow boarding, skate boarding. No idea what he will do when he grows up.

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the subject and reduce risk. These items a	r intervention planning. Here are some factors to consi- re not summed or scored. Use the term "partially" as ag	
is moderate or not clearly present.		
History of physical violence.	O'Yes ○ Partially ○ No □Don't know/Not available	
2. History of criminal acts.	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
 Preoccupation with violence, violent individuals, or groups that advocate violence. 	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
 Preoccupation with mass shootings or infamous violent incidents. 	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
5. History of intense anger or resentment.	O'Yes O Pertially ONo O'Don't know/Not available	
Has grievance or feels treated unfairly.	☐Yes ☐ Pertially ☐No ☐Don't know/Not available	
7. Feels abused, harassed, or bullied.	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
 History of self-injury or suicide ideation or attempts. 	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
9. Has been seriously depressed.	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
 Experienced serious stressful events or conditions. 	☐Yes ☐ Pertially ☐No ☐Don't know/Not available	
11. Substance abuse history.	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
 History of serious mental illness (symptoms such as delusions or hallucinations). 	DYes O Partially ONo ODon't know/Not available	
Might or does qualify for special education services due to serious emotional/behavioral disturbance.	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
14. Prescribed psychotropic medication.	☐Yes ☐ Pertially ☐No ☐Don't know/Not available	
 Substantial decline in level of academic or psychosocial adjustment. 	☐Yes ☐ Pertially ☐No ☐Don't know/Not available	
 Lacks positive relationships with one or more school staff. 	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
17. Lacks supportive family.	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
18. Lacks positive relationships with peers.	☐Yes ☐ Partially ☐No ☐Don't know/Not available	
 Other factors that suggest need for intervention. 	Dres D Partially DNo Doon't know/Not available	

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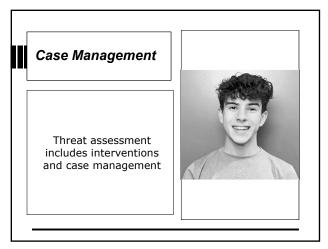
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se ad		actions taken in response to a threat. Each case may require a unique set of actions. Add Note if action was recommended but for some reason not completed (e.g., parent.
efusal		Note it action was recommended out for some reason not completed (e.g., parent
	Increased contact/monitoring of subject	
	2. Reprimand or warning	
	3. Parent conference	
	4. Student apology	
	 Contacted target of threat, including parent if target is a minor 	
	6. Counseling (note number of meetings)	
	7. Conflict mediation	
	8. Schedule change	
	9. Transportation change	
	10. Mental health assessment	
	11. Mental health services in school	
	12. Mental health services outside school	
	13. Assess need for special education services	
	 Review of Individualized Education Program (IEP) for students already receiving services 	
	15. 504 plan or modification of 504 plan.	
	16. Behavior Support Plan created or modified	
	17. In-school time out or suspension	
	18. Out-of-school suspension (number days)	
	19. Referral for expulsion	
	20. Other disciplinary action	
	 Change in school placement (e.g., transfer, homebound instruction) 	
	22. Services for other persons affected by threat	
	23. Law enforcement consulted	
	24. Legal actions (e.g., arrest, detentions, charges)	
	25. Other actions	

Use ad	EAT RESPONSE diditional pages as needed. This is a list of common	actions taken in response to a threat. Each case may require a unique set of actions. Add
date ar refusal		. Note if action was recommended but for some reason not completed (e.g., parent
Ø	Increased contact/monitoring of subject	
₫′	2. Reprimand or warning	
র্ভ	3. Parent conference	
₩.	Student apology	Student applogized to peers and teachers
অ	 Contacted target of threat, including parent if target is a minor 	Several meetings with peers who were threatened
র্ভ	Counseling (note number of meetings)	
	7. Conflict mediation	
	B. Schedule change	
	9. Transportation change	
M.	10. Mental health assessment	
র্ত্র	11. Mental health services in school	Saw counselor from school
Ø	12. Mental health services outside school	Continued previous services
Ø.	13. Assess need for special education services	Referred for sped evaluation, new IEP devised
অ	24. Review of individualized Education Program (IEP) for students already receiving services	
র্ত্র	15. 504 plan or modification of 504 plan.	Prior 504 plan reviewed
প্র	16. Behavior Support Plan created or modified	Ochavior plans developed for social skills
	17. In-school time out or suspension	
Ø	18. Out-of-school suspension (number days)	
	19. Referral for expulsion	
	20. Other disciplinary action	
₫′	 Change in school placement (e.g., transfer, homebound instruction) 	Homebound, then summer school
	22. Services for other persons affected by threat	
অ	23. Law enforcement consulted	No serest or chaeges
	24. Legal actions (e.g., arrest, detentions, charges)	
М	25. Other actions	Summer academic program

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